

# FREQUENTLY ASKED QUESTIONS

This information is being provided in response to recent questions regarding certification of food protection managers (to meet Indiana's certified food handler requirements). This is not new guidance, but reminders and helpful hints.

## 1) What logo is on a Certified Food Protection Manager (CFPM) certificate?

Please see the logo on the first attachment, provided by ServSafe. Other companies have the same logo. There may be some certificates circulating with only an ANSI logo due to an error that was made by one of the companies. These certificates are being replaced. In terms of ServSafe only, please refer to the Dear Regulators Printed Letter attached for instructions on how to verify a certificate. You can use a QR reader for fast easy verification. If a certificate was rescinded for any reason, you will find this out. You may need to contact the other companies to verify a certificate as a CFPM certificate and older ServSafe certificates will not have QR codes.

## 2) Is there an un-proctored online test for the CFPM?

ANSWER: No. The American National Standards Institute (ANSI) and Conference for Food Protection (CFP) require a proctor to counter any unauthorized test taking. That being said, ServSafe has created a way to use a computer to take the test. The steps include registering and paying for the test, being assigned a proctor, and being assigned a special code. The test which is about 90 questions will be offered over the computer after the test taker and the proctor enter the pass codes. This test is usually taken at a location chosen by the proctor. The advantage to this test is that the person gets their score immediately and can get their certificate immediately. If they choose to take a paper test, the proctor sends in the test answers and the company processes the results and issues the certificate (takes a week or more). Hint, the tests are based on the latest FDA Model Food Code. Test takers should be sure they have the latest knowledge. In terms on ServSafe, this is version #7.

## 3) Does Indiana no longer require the CFPM, just the Certified Food Handler test?

Answer: No. There are no changes to 410-IAC 7-22 or 410 IAC 7-24 and both are in effect. There has been some confusion since the industry terminology has evolved since these requirements were written. The certified food protection manager proctored exam and certificate are needed to satisfy Indiana's certified food handler requirements.

## 4) Please note ServSafe purchased National Registry but both are operating as separate companies, and the National Registry certificate is valid.

## 5) The five ANSI/CFP approved companies are:

- 360 Training.com
- Above Training/StateFoodSafety
- National Registry for Food Safety Professionals
- Prometric
- ServSafe

If you have specific questions about these requirements, please contact 260-563-0661 ext. 1249 or [rmofield@wabashcounty.in.gov](mailto:rmofield@wabashcounty.in.gov)

**ServSafe**  
National Restaurant Association

# ServSafe® CERTIFICATION

## AUTOBOT FRENZY

for successfully completing the standards set forth for the ServSafe® Food Protection Manager Certification Examination, which is accredited by the American National Standards Institute (ANSI)—Conference for Food Protection (CFP).

14574209

CERTIFICATE NUMBER

4/16/2018

DATE OF EXAMINATION

Local laws apply. Check with your local regulatory agency for recertification requirements.



*Sherman Brown*  
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10590

EXAM FORM NUMBER

4/16/2023

DATE OF EXPIRATION



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